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Goals and Objectives

Goal: 1 Continue to provide and improve customer service to external customers. The major focus of the NDPRD is providing a quality experience to the general public.

Objectives Timeframe Accomplishments/Status

C	objectives	Timetrame	Accomplishments/Status
	Continued Internet home page support.	Ongoing	
2	Continued information technology support for the Prairie Rose State Games	Ongoing	
3	Research e-commerce needs regarding sales of annual park permits.	01-03	
4	Continue to monitor and improve campground reservation system.	Ongoing	
-	Provide data requests and/or GIS maps generated from Biological Conservation Database (BCD) to private, local, state and federal agencies via electronic or hard copy methods.	Ongoing	

Goal: 2 Continue to provide efficient, reliable, supportive, and useful resources to internal customers

Objectives		Timeframe	Accomplishments/Status
1	Continue to update and improve NDPRD Intranet, LAN's, Hardware, Software	Ongoing	
2	Utilize NDPRD Information Technology Team to generate useful, applicable software application developments.	Ongoing	Utilize team to provide recommendations for technology advancements.
3	Continue to monitor and provide necessary technology training through department training plan and individual performance standards	Ongoing	
4	Replace hardware as identified through replacement plan. Upgrade software as necessary within budget limitations.	Ongoing	
5	Complete transfer of cyclic maintenance/fixed asset information to new platform.	01-03	Will provide greater efficiency to managers who utilize information for planning and budgeting purposes.
6	Research need for additional information technology staff.	99-01	

Ac	tivity	Priorit	y Activity Type	Start Date	End Date		99-01	01-03	03-05
1	Technology Support	1	Maintenance/Base	Ongo	ing				
	This activity includes hardware, software, at This activity supports our headquarters netwactivity supports information technology tra operations are dependent on reliable comput hardware/software upgrades and GIS applications are dependent on reliable computer that the contributed to increase in additional FTE.	ork as well as to ining initiatives ter systems. Inc	en outlying field office LAI for department staff. Day rease in 01-03 funding is re	N's. This to day elated to	BASE OPTIONAL	N ESTIMATED COST BUDGET REQUEST BUDGET REQUEST NONAPPROPRIATED	\$275,000	\$350,000 \$288,100 \$50,000 \$0	\$450,000

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Total Agency	IT PLAN ESTIMATED COST	\$275,000	\$350,000	\$450,000
	BASE BUDGET REQUEST		\$288,100	
	OPTIONAL BUDGET REQUEST		\$50,000	
	BUDGET NONAPPROPRIATED		\$0	

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